

# PRIVACY POLICY



**Effective Date: 2 December 2025**

Your privacy is important to us. This Privacy Policy explains how Piccolo (“we,” “us,” “our”) collects, uses, and protects your personal information when you visit our website.

## **1. Information We Collect**

- **Personal Information:** If you contact us, sign up for newsletters, or place an order, we may collect your name, email address, phone number, and shipping/billing details.
- **Non-Personal Information:** We may collect anonymized data such as your browser type, IP address, and website usage statistics via cookies or analytics tools.

## **2. How We Use Your Information**

- To respond to your inquiries or orders
- To improve our website and customer experience
- To send relevant updates, if you’ve opted in

We do not sell, rent, or share your personal information with third parties except as necessary to process your request (e.g., payment processing, shipping).

## **3. Cookies & Analytics**

Our Site may use cookies to enhance functionality and gather usage data. You can disable cookies in your browser settings, but some features may not work as intended.

## **4. Data Security**

We implement reasonable security measures to protect your personal information. However, no online data transmission can be guaranteed 100% secure.

## **5. Your Rights**

- For EU/UK visitors (GDPR): You have the right to access, correct, delete, or restrict the processing of your personal data. You also have the right to data portability and to lodge a complaint with your local data protection authority.
- For Australian visitors (Privacy Act 1988): We comply with the Australian Privacy Principles (APPs) and will provide access or correction to your information on request.

You may request access, correction, or deletion of your personal data by contacting us at [Your Contact Email].

## **6. International Transfers**

If you are accessing this Site from outside Australia, please note that your information may be processed in countries with different data protection laws. We take steps to ensure your data is handled securely in accordance with applicable laws.

## **7. Changes to This Policy**

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated effective date.

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## **GDPR & AUSTRALIAN PRIVACY ACT COMPLIANCE NOTE**

We comply with the EU General Data Protection Regulation (GDPR), the UK Data Protection Act, and the Australian Privacy Act 1988 (APPs).

- We only collect the minimum data necessary for the stated purpose.
- We will never sell your data to third parties.
- You can opt out of marketing communications at any time.

If you have any concerns about how we handle your data, you can contact us directly or your relevant privacy authority.